

# Exclusively at Mondial Assistance: Business Traveller Locator \*

Business Traveller Locator is an assistance service for locating business travellers. Using individual complete solutions from A to Z, you can quickly locate your employees in case of a crisis and ensure their safety!

Business Traveller Locator accesses common reservation systems such as Amadeus, Galileo, and Sabre to locate business travellers and is the only system to also access data from low-cost carriers, hotels, car rental agencies and the railway. This ensures that all bookings can be reconstructed in case of a crisis. However, in order to do so, a credit card system must be consistently used. By using this comprehensive data, up to 95% of all business travellers can be located.

## Analysis of the Data

- Data is only made available upon specific request of the company.
- Data is only delivered to predefined company contact points by e-mail.
- Inquiries can be specified precisely, e.g., by location (local hostility), by country (multiple hostilities, unrest, tsunami), or by country and "from-to" dates (epidemic).

## Data Security

- The data is stored on a separate (fully redundant) computer in an already secured network (firewall) with additive separate proprietary hardware-firewall database access.
- Within the secured network, only by a defined group of people with separate identification have access over ipsec
- Access from "outside" is only possible by vpn tunnel.
- All accesses are logged.

## Data Protection is Important

The information about where your employee is currently located will only be provided to the company in crisis situations and by explicit request. Only predefined contact points within your company are authorized to do so. In order to protect the data, it is stored on a separate computer on a network that is, again, separately secured. All accesses are logged.

## Services Provided by Traveller Locator

- Service 365 days a year/24 hours a day
- Service Level Agreement: Information is delivered no later than 3 hours after the phone call (from the previously defined group of people)
- Precise inquiries can be specified by city, country and time period

## Contact us for a customized offer:

BusinessTravel Assistance  
Telephone +49 89 6 24 24-2 17  
Fax +49 89 6 24 24-2 40  
E-Mail [businesstravel@mondial-assistance.com](mailto:businesstravel@mondial-assistance.com)  
[www.mondial-assistance.com/businesstravel](http://www.mondial-assistance.com/businesstravel)

\* In cooperation with Business Travel Solutions GmbH

